

## **STORE MANAGERS**

### ***Job Description***

- Plan and manage the daily operational functions of Crocs retail store
- Lead a dynamic team of retail crew in achieving set targets and objectives
- Handle and manage the inventory, replenishment of stock and stock take
- Ensure good customer service
- Attend to customers' needs and enquiries on products
- Ensure the retail store is well kept and maintained in line with brand identity and image.

### ***Job Requirements***

- A level/Diploma in Marketing, Retail Management or Business or equivalent
- Minimum 3 to 4 years' retail sales experience with at least 2 years' supervisory management
- Possess good knowledge of customer service standard, product and fashion
- Excellent customer service, interpersonal and people management skills
- Result and sales oriented
- Confident, energetic, resourceful and self-motivated team player, with willingness to "hands-on"
- Strong communication skills in English
- Passion for people and the retail business
- Working knowledge of MS Office